



The use of indicators to meet users need: The performance indicators in transport sector

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Abstract

In a world that is becoming increasingly complex and interconnected, the indicators are an essential resource for users of statistical data, among others, policy makers and the general public. Providing support in making decisions and comparisons of policies and programs, countries and regions based on evidence, indicators contribute to a better perception of the changing socio-economic reality, the objective measure of performance, greater transparency and accountability. Today, indicators are a powerful means of communication of information, and also a guide to achieve the desired objectives.

In this context, the production of relevant and reliable indicators to measure performance in a given sector is crucial for the definition of a strategy and the implementation of an enlightened policy in this area, which is critical to the overall performance of the national economy. In the transport sector, these indicators are needed, in particular, to assess the relative effectiveness of different modes of transport in specific situations.

Keywords: Indicators; users; performance; transport.