



Enhancing statistic production and operational efficiency through alignment of SOPs to GSBPM - SCAD's Case

Khaled Al Hashmi

Statistics Centre, Abu Dhabi, United Arab Emirates - kalhashmi@scad.ae

The Standard Operating Procedures (SOPs) is one of the most common tool organizations use to ensure that their processes are being implemented in a standardized manner. Many leading statistical organizations globally have adopted the “Generic Statistical Business Process Model” (GSBPM) to define their business processes. However, view articles and discussions made available to learn how SOPs and GSBPM were developed and to what extent it were aligned in statistics offices.

SOPs aligned to GSBPM provides guidance of what constitutes leading practice in statistics. By ensuring that SOPs cover all phases of the GSBPM, there is reduced likelihood of critical activities required to develop accurate statistics being overlooked. Key overarching principles of GSBPM that flow across all phases such as Quality Management, Metadata Management and Project Management can be integrated into all SOPs to enhance the operations of the Statistics Office and better align them to leading practices. The GSBPM can be used to develop a framework to assess the knowledge and capability that already exists within an organization, and to identify the gaps that need to be filled to improve operational efficiency.

This paper present a practical experience and lessons learned when attempting to align SOPs to a standard framework such as GSBPM in order to operate efficiently, ensure continuous improvement and achieve overall strategic objectives and goals.

Key Words: GSBPM, Standard Operating Procedure (SOP), Statistic Production, Operational Efficiency